

# Registration Instructions (Grade 7-10 Students)

Step #1 - Go to the website:

**[www.homeworkhelp.ilc.org](http://www.homeworkhelp.ilc.org)**



Step #2 – Click the **Register Now** button.

**Register Now**

Step #3 - Enter your information

**Username:**

**Password:**

- ❖ *It is strongly encouraged that students choose a Username that allows them to remain anonymous. The Username entered will be their Username for future years. Students should pick something memorable.*

## Register for Homework Help

\* Username:   
Use 5 or more characters - no spaces.

\* Password:   
Use 6 or more characters - case sensitive.

\* Retype Password:

\* Type of User:    
Students can ask questions in the chat room. Guests can not.

\* Date of Birth:

\* Confirm Date of Birth:

\* Ontario Education Number (OEN):

\* Confirm OEN:

Email Address:   
Valid email address only.

Retype Email Address:

Step #4 - Select **Student** as the Type of User

Step #5 - Date of Birth

Step #6 - Ontario Education Number (OEN)

- ❖ *The OEN is also located on student report cards and can be obtained from your office staff.*

Step #7 - Your e-mail address

- ❖ *Entering an email address is optional.*
- ❖ *In the event that a student forgets their username and password, it can be emailed to them. They will also receive technical support, valuable reminders about upcoming dates and events (EQAO, exams), updates, and tips.*
- ❖ *If they choose not to enter an email address, forgotten accounts can be reactivated by entering their Ontario Education Number (OEN).*

## Notes:

- ❖ After this registration process, students will be able to login using their Username and Password at the top right of the welcome screen
- ❖ **If a student forgets their Username and password**, they may re-register by clicking “forgot Username” or “forgot password” and entering their OEN and date of Birth. Their original Username will be restored.
- ❖ **If a student receives a message that they are a Temporary User**, it means that their student data has not yet been uploaded to the ILC. Grade 7 data has a target upload date of November 4<sup>th</sup>. If you have students in Grades 8, 9 or 10, who are new to our board, please send their names to me. Temporary Users will not have access to ‘Ask A Tutor’ until their data is uploaded.
- ❖ Teachers and other students may register as a Guest at any time, but will be *unable to ask questions* to the tutors in the Chat Rooms

For further information, please contact:

**Ms Amanda Allison**

**e-Learning Contact Teacher**

Hastings and Prince Edward District School Board

[aallison@hpedsb.on.ca](mailto:aallison@hpedsb.on.ca)

(613) 966 – 1170 ext. 2113